

# TERMS OF WARRANTY

## 1. WARRANTY COVERAGE

Bosch **HEAVY DUTY** Power Tools range is entitled to one (1) year warranty period from date of purchase for parts and labor, except for Bosch **HEAVY DUTY** heat guns which are entitled to six (6) months warranty period. Battery packs and chargers are also entitled to six (6) months warranty period.

## 2. REPAIRS DONE BY UNAUTHORIZED SERVICE CENTER / DEALER

ONLY authorized BOSCH Service Center/Dealer and Certified BOSCH Service Technicians are allowed to repair BOSCH Power Tools. Any repair(s) and defect resulting from such repair(s), tampering, alterations, modifications, additions and/or deletions done by unauthorized Bosch Service Center/Dealer or non-certified Bosch Service Technicians will VOID this warranty coverage.

In the event of any defect, malfunction or failure to conform to the written warranty, Robert Bosch Phils. (RBPH) will:

1. Repair or remedy said Bosch Power Tools and Bosch Hot Air Guns within a reasonable time and without charge to the consumer except for consumable and wear and tear parts such as carbon brush, bearing, chuck, power cable, gaskets, o-ring, oil seal, screw, bolt, sanding plate, and batteries.
2. At the option of the consumer, refund or replace without charge the said Bosch Power Tools, Bosch Hot Air Guns or any of its part, as the case maybe, where after reasonable number of attempts to remedy the defect or malfunction. The aforesaid product continues to have the defect or malfunction.
3. ROBERT BOSCH PHILS. (RBPH) will not be required to perform the above duties in case of any of the following:
  - 3.1 Use of NON-GENUINE Parts - Usage of replacement, fakes or non-genuine RBPH spare parts and not in accordance with the Operation Instruction's Manual.
  - 3.2 Usage under NON-STANDARD Condition - Abnormal and improper electrical voltage application including electrical power surge, overloading and abuse usage of tool.
  - 3.3 Normal noise, vibration, wear, tear and deterioration such as discoloration, fading, deformation, blurring of the tool.
  - 3.4 Environmental and external damage such as, windstorm lightning or other environmental conditions.
  - 3.5 Full particulars are not clearly provided or alterations made against the actual information provided such as alteration of date of purchase, serial numbers and the like.
4. In order to avail the warranty on the product, the consumer must bring the product complained to any authorized Bosch Service Center/Dealer within the warranty period accompanied by proof of purchase such as invoice or official receipt.
5. This warranty is extended only to buyer indicated in the warranty card and is not assignable or transferable and only covers Bosch Power Tools purchased only in the Philippines.
6. RBPH reserves the right to make the final decision on validity of claims.