

**ROBERT BOSCH INC. (PHILIPPINES)
POWER TOOLS**

Voluntary repair or replacement warranty

Applicable for purchases of specified power tools, measuring tools and home and garden tools.

All Bosch power tools, measuring tools and home and garden tools are carefully checked, tested and are subject to the stringent quality controls of Bosch Quality Assurance.

(A reference to “Bosch” in this Voluntary Repair or Replacement Warranty is a reference to Robert Bosch (Philippines) Inc., unless from the particular context it is obvious that it is being used as a trade mark or brand name.)

A. WARRANTY

Bosch warrants to repair or remedy, or at the option of the customer refund or replace those ranges of power tools, measuring tools and home and garden tools described below (**Products**) if such Products are faulty or defective in manufacture or materials during the warranty period which is also specified below.

Repair or replacement under this warranty does not extend to repair or replacement, or any cost of replacement, of consumables or accessories incorporated into or supplied with the Products (for example, drill bits or jigsaw blades).

This warranty only extends to repair or replacement of the Products. It does not extend to cover: any costs incurred by the end user in normal or scheduled maintenance of the Products; or any damage to property, personal injury, direct or indirect loss, consequential losses or other expenses arising from breach of this warranty.

B. WARRANTY PERIOD AND COVERAGE

Bosch Professional Tools, Bosch Contractors’ Choice range, and Bosch Home and Garden Tools are entitled to six (6) months warranty period from date of purchase for parts and labor. Battery packs and chargers are also entitled to six (6) months warranty period.

Bosch Professional **HEAVY DUTY** Power Tools Range and Bosch Measuring Tools are entitled to one (1) year warranty period from date of purchase for parts and labor, except for Bosch **HEAVY DUTY** heat guns, which are entitled to six (6) months warranty period.

C. WARRANTY CONDITIONS

- The warranty period is not renewed or extended as a result of a warranty repair or replacement.
- The warranty is not transferable and is only offered to the original end user of the Product.

- The warranty does not extend to any Products that have been completely or partially disassembled.
- These warranty terms cannot be amended except in writing by an authorized representative of Bosch.
- The warranty only applies to Products purchased by an end user in Philippines from Bosch or from a reseller where the Products have been originally sold by Bosch.
- The warranty claim must meet the requirements below in respect to “How to Make a Warranty Claim.”

D. WARRANTY EXCLUSIONS

Only authorized Bosch service center / service dealer and certified Bosch service technicians are allowed to repair Bosch products. Any repair(s) and defect resulting from such repair(s), tampering, alterations, modifications, additions and/or deletions done by unauthorized Bosch service center / dealer or non-certified Bosch service technicians will VOID this warranty coverage.

In the event of any defect, malfunction or failure to conform to the written warranty, Robert Bosch Philippines (RBPH) will:

1. Repair or remedy of the said Bosch Products within a reasonable time and without charge to the consumer except for consumable and wear and tear parts such as carbon brush, bearing, chuck, power cable, gaskets, o-ring, oil seal, screw, bolt, sanding plate, and batteries.
2. At the option of the customer refund or replace without charge, the said Bosch Products or any of its part, as the case maybe, where after reasonable number of attempts to remedy the defect or malfunction, the aforesaid product continues to have the defect or malfunction.
3. Bosch will not be required to perform the above duties in case of any of the following:
 - 3.1 Use of NON-GENUINE Parts - Usage of replacement, fake or non- genuine Bosch spare parts and not in accordance with the Operation Instruction Manual.
 - 3.2 Usage under NON-STANDARD condition – abnormal and improper electrical voltage application including electrical power surge, overloading, abuse of tool and unreasonable use of tool.
 - 3.3 Normal noise, vibration, wear, tear and deterioration such as discoloration, fading, deformation, blurring of the tool.
 - 3.4 Environmental and external damage such as, windstorm lightning or other environmental conditions.
 - 3.5 Full particulars are not clearly provided or alterations made against the actual information provided such as alteration of date of purchase, serial numbers and the like.

E. HOW TO MAKE A WARRANTY CLAIM

In order to avail the warranty on the product, the consumer must bring the product complained to any authorized Bosch Service Center/Dealer within the warranty period accompanied by proof of purchase such as invoice or official receipt.

This warranty is extended only to the buyer and is not assignable or transferable and only covers Bosch Power Tools purchased only in the Philippines.

Bosch reserves the right to make the final decision on validity of claims.

F. PRODUCT LIABILITY AND PRODUCT SAFETY

Bosch should be informed immediately about any potential product safety concerns within and outside the warranty period. Bosch is well aware of its product liability and product safety obligations and responsibilities. It is our aim to ensure appropriate product safety standards are met in order to avoid injury, loss and damage caused by defects in any Products.

G. PRIVACY

Bosch is required to seek personal information from an end user who seeks to make a claim under this warranty such as name, address and contact number.

Such personal information may be used by Bosch and/or any Authorized Service Dealer (who is authorized to process warranty claims and/or carry out warranty repairs on behalf of Bosch) for the purpose of processing such warranty claim and also for the provision of customer support and further information about Bosch's products and services.

If an end user does not wish to provide Bosch and/or its Authorized Service Dealer with personal information, Bosch may be unable to process the end user's warranty claim or to provide the end user with additional customer support, services and information.

Bosch takes security measures in order to protect any personal information collected in the warranty claim process against manipulation, loss, destruction, access by unauthorized persons or unauthorized disclosure.

Bosch will not disclose any personal information to third parties other than for the Purpose or except as required by law.

An end user has the right to access the personal information Bosch or its Authorized Service Dealers hold about them. The end user can request to see, change or modify the personal information held about them, or withdraw consent for its usage, by contacting Bosch at the Bosch Contact Details below.

Kindly refer to Bosch full privacy policy at <https://www.bosch.com.ph/data-protection-policy/>

H. BOSCH CONTACT DETAILS

This warranty is offered by Robert Bosch (Philippines) Inc. 11th Floor Ten West Campus 20 LeGrand St. McKinley West fort Bonifacio, Taguig City 1634. Please call Robert Bosch Inc. on **(02) 8 870 3888** or like and follow us on official Facebook page **Bosch Professional Power Tools and Accessories** <https://www.facebook.com/boschpowertoolsph> if you have any queries in relation to this warranty.



BOSCH

LIST OF AUTHORIZED SERVICE CENTERS & SERVICE DEALERS

METRO MANILA

ALTSTAR ENTERPRISES

1054 Reina Regente cor. Recto Avenue, 1006 Manila
Tel. (0917) 830 5576
Email: howelltansy@gmail.com

TOOLCARE MASTER PHIL. INC.

G/F WC Bldg., 2438 Belarmino St. Brgy Bangkal, Makati City
Tel. (02) 7738 7406
Email: toolcaremaster@gmail.com

TOOL CLINIC CORPORATION

20-A D. Tuazon corner Luskot St., Don Manuel, 1630 Quezon City
Tel. (02) 8959 8198
Email: toolcliniccorp@gmail.com

MALIBANGA ENTERPRISES

346-C Alabang Zapote Road, Talon Uno 1700 Las Pinas City
Tel. (02) 8833 6214
Email: malibanga_ent@yahoo.com

NORTH LUZON

DAU-AGRI INDUSTRIAL CORP.

Dau Access Road Nlex Highway, Dau Mabalacat City, 2010 Pampanga
Tel. (045) 458 2941
Email: dauagrii@gmail.com

JDL AIRCONDITIONG & REF. SPECIALIST CO.

Bgy Zulueta Maharlika Hiway, 3100 Cabanatuan City, Nueva Ecija
Tel. (044) 806 1841
Email: jdl.aircondition@gmail.com

DL ELECTRONICS SERVICE CENTER (DAGUPAN)

MC Apt. 1 Rio Ferio Road Arellano St., 2400 Dagupan City
Tel (0909) 094 0668
Email: boschbaguiohub@gmail.com

DL ELECTRONICS SERVICE CENTER (DAGUPAN)

G/F Metro Pines Bldg., Otek St., 2600 Baguio City
Tel. (074) 661 9438
Email: boschbaguiohub@gmail.com

CONSUMER APPLIANCE SERVICE CENTER

National Highway, Purok 2 Bonfal Bayombong, 3700 Nueva Viscaya
Tel. (078) 805 1880 | (0917) 564 4800 | 709 9867 | 435 0715
Email: conserv_2006@yahoo.com

NEW DAN'S ELECTRONICS REF & AIRCONDITIONING

246 Mc Arthur Highway, Maligaya San Miguel, 2301 Tarlac City
Tel. (045) 493 3982 | (0908) 881 4099 | (0917) 516 4625
Email: dansaircon@yahoo.com

SOUTH LUZON

CHARLESTON COMPUTER EXPRESS CENTER

47 Rizal Ave. cor P. Genato St., Bgy. 21, 4200 Batangas City
Tel. (043) 980 2169
Email: charlestonpcworx@gmail.com

JL CALINGASAN ELEC

20 Purok 1, Banay Banay Lipa City, 4200 Batangas
Tel. (043) 706 5163 | 774 1725
Email: jlcalingasanbats@yahoo.com

OLIVAN HARDWARE DEPOT INC.

Behind Olivan Sea Oil Station, Magsaysay Ave. 5000 Naga City
Tel. (054) 472 2828
Email: olivanhomedepotsales@gmail.com

NEW VICENTE DY ENT. INC.

Rizal St., Daraga 4501 Albay
Tel. (052) 483 3613 | 483 3813
Email: jvrfa@gmail.com

ALTON GENERAL MDSG.

169 National Highway, San Pedro Puerto Princesa City, 5300 Palawan
Tel. (048) 433 4170
Email: alton.gen@gmail.com

VISAYAS

TOOLAID SERVICE CENTER (MANDUAE)

Unit 2-3, Maroo Arcade, Mantawi Drive, William Seno St. Tipolo, 6014 Mandaue City
Tel. (032) 414-7909 | 0942-833-6437
Email: toolaidservicecentermde@yahoo.com

TOOLAID SERVICE CENTER (CEBU CITY)

Unit D Arcegas Bldg., MJ Cuenco Ave., Bgy t. Padilla, 6000 Cebu City
Tel. (032) 412 0228 | (0942) 812 1885
Email: toolaidservicecenter@ymail.com

BACOLOD INTEGRAL TRADING

JL Bldg. Luzuriaga St., Bgy. 31 6100 Bacolod City
Tel. (034) 433 8170
Email: bacolodintegral@yahoo.com

FAR EASTERN HARDWARE

38 Quezon St., 5000 Iloilo City
Tel. (033) 338 2996 | 337 3808
Email: sales@fareastern.com.ph

NIPPON ENGINEERING WORKS

Ledesma/Mabini St., 5000 Iloilo City
Tel. (033) 337 3232 | 508 1869 | 338 1122
Email: northwayiloilo@yahoo.com

REJOICE HARDWARE

166 Hermie Bldg., 6200 Dumaguete City
Tel (035) 422 6762 | 225 4685 | 225 1836
Email: rejoice_hardware@yahoo.com

WASHINGTON ENTERPRISES

181-185 Rizal Ave., 6500 Tacloban City
Tel. (053) 321 2521
Email: washington.enterprises.main@gmail.com

MINDANAO

DMD ELECTRONICS

95 JV'S Peak Bldg., Roxas Avenue, 8000 Davao City
Tel. (082) 284 3114
Email: dmd_electronics@yahoo.com

DMD & SONS ELECTRONICS

16-A neo Central Arcade Cugman, 9000 Cagayan de Oro City
Tel. (088) 859 2863
Email: dmdandsons@gmail.com

HI-12 APPLIANCE MKTG & SERVICE

Mariano Badelles Sr. Street, Bgy. Saray, 9200 Iligan City
Tel. (063) 221 5639 | 223 8536 | 228 1126
Email: hitwelve2017@yahoo.com

N&N SERVICE CENTER

Sunriser Lane 1 Talon Talon Loop Tugbungan, 7016 Zamboanga
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Email: nnservicecenter.c@gmail.com

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